



2642

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

Jason Rupe, et al.

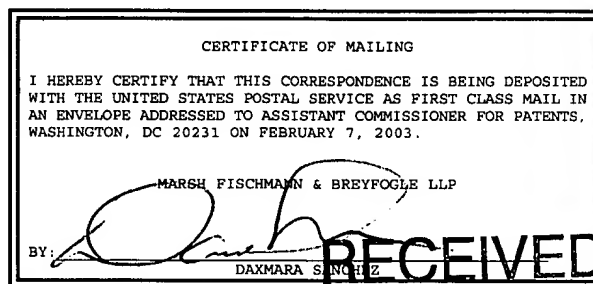
Serial No.: 09/923,984

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Atty. File No.: 1732 (42059-01170)

For: "METHOD AND SYSTEM FOR CALL
QUEUEING AND CUSTOMER
APPLICATION INTERACTION"

) Group Art Unit: 2642
)
) Examiner: Not Yet Assigned
)
) SUPPLEMENTAL INFORMATION
) DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

FEB 19 2003

Technology Center 2600

Dear Sir:

Pursuant to Applicant's duty of disclosure under 37 C.F.R. §1.56, Applicant hereby submits this Supplemental Information Disclosure Statement with a copy of the document identified on the enclosed PTO Form 1449, although Applicant does not admit that any of such documents, alone or in any combination, is considered to be material to patentability as defined in 37 C.F.R. §1.56(b). Moreover, the inclusion of these documents is not to be construed as an admission by Applicant that each such document is prior art as to the above-identified patent application.

While Applicant believes no fees are due in connection herewith, please charge any fees necessary under 37 C.F.R. 1.17(i) to Deposit Account No. 50-1419.

Respectfully submitted,

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